

iClicker Remote Standards

UTSA's standards for utilizing the new iClicker Cloud platform in class are the following:

- iClicker 2 Remote*
- iClicker Student Digital App*
- iClicker Combo (iClicker 2 Remote and Student Digital App)*

**Students, please check with your professor on which device will be used in class. **

The Office Academic Innovation and Academic Technologies group is aware that individuals have encountered compatibility issues using the iClicker+ remote in certain types of polling sessions. **Using the iClicker+ remote will result in compatibility issues, as it is not the UTSA standard and should be avoided.** If an instructor starts a polling session that requires a numeric or alphanumeric polling response or conducts a quiz, the iClicker+ remote is not capable of sending a response.



Therefore, to ensure capability with the UTSA iClicker environment, it is recommended that you use the iClicker 2 remote or the iClicker Student Digital App. For courses utilizing the iClicker Cloud platform, students should check with their instructor for information on which device will be used in class.



****iClicker 2 is the standard remote to use and the iClicker Student App is the standard digital app.****

Need iClicker Support?

- Visit: [iClicker Student Response system](#) or
- Visit the UTSA [StudentConnect](#) Help Desk at the Business Building Lab, John Peace Library and Downtown Library.

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